Privacy Policy

Hotel Land & Development Ltd are committed to maintaining the trust and confidence of our visitors to our web site. In particular, we want you to know that Hotel Land & Development Ltd is not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes.

As such this privacy policy demonstrates the data processing practices in relation to the use of the Internet and any other electronic communications networks by Hotel Land & Development Ltd. If you do have any concerns about your personal information or any queries with regard to these practices please contact us at jconway@hotelld.co.uk or 0161 237 5300

Also, please note that any data captured up till the 25th May 2018 will be held in accordance with the requirements of the Data Protection Act 1998.

**Why data may be collected**

We may collect information from visitors to our website via forms and email hyperlinks. We collect this information to facilitate contact between our organisation and individuals who may be looking to use services provided by Hotel Land & Development Ltd, in a contract with Hotel Land & Development Ltd to provide them with services and products, and engaged with Hotel Land & Development Ltd for a commercial relationship. We may also collect your details when you email us with an enquiry. In addition we may collect information automatically about your visit to our website, see our cookies policy below.

**Cookies Policy**

**What are cookies?**

Hotel Land & Development Ltd website uses cookies to collect information.  Cookies are small data files which are placed on your computer or other devices (such as smart ‘phones or ‘tablets’) as you browse this website.  They are used to ‘remember’ when your computer or device accesses our website.  Cookies are essential for the effective operation of our website.  They are also used to tailor the services offered and advertised to you.

**Information collected**

Some cookies collect information about browsing and purchasing behaviour when you access this website via the same computer or device.  This includes information about pages viewed, products purchased and your journey around a website.  We do not use cookies to collect or record information on your name, address or other contact details.

**What are cookies used for?**

The main purposes for which cookies are used are technical purposes essential to effective operation of our websites, particularly in relation to on-line transactions and site navigation.

Hotel Land & Development Ltd may also use them to send information about products and or services, and to inform you of updates to either.

How do I disable cookies?

You may wish to disable cookies, if so you will need to change your website browser settings to reject cookies.  How you can do this will depend on the browser you use, but to help you here are details on how to disable cookies for the most popular browsers: -

For Microsoft Internet Explorer:

1. Choose the menu “tools” then “Internet Options”

2. Click on the “privacy” tab

3. Select the setting the appropriate setting

For Safari:

1. Choose Preferences > Privacy

2. Click on “Remove all Website Data”

**For Google Chrome:**

1. Choose Settings> Advanced

2. Under "Privacy and security," click “Content settings”.

3. Click “Cookies”

**For Mozilla firefox:**

1. Choose the menu “tools” then “Options”

2. Click on the icon “privacy”

3. Find the menu “cookie” and select the relevant options

**What happens if I disable cookies?**

In general the website may not operate properly if cookies are switched off.  If you only disable third party cookies, you will not be prevented from making purchases on our sites.  If you disable all cookies, you will be unable to complete a purchase on our sites.

**Accessing other websites through our website**

Our website may contain links to other websites that are outside our control and are not covered by this Privacy Policy. If you access other sites using the links provided, the operators of these sites may collect information from you that will be used by them in accordance with their privacy policy, which may differ from ours.

**Changing your information**

We will send you information according to the preferences you submitted via our online form or direct email. If you would like to change these preferences at any point, please email us at jconway@hotelld.co.uk Alternatively you can also write to Mr Jonathan Conway at Hotel Land & Development Ltd, 52 Princess Street, Manchester, M1 6JX.

**Marketing services to you**

Please note that your information may be used to send you details of those products or services that we offer that we have identified as likely to be of interest to you. This will be in accordance with the preferences that you indicated when you completed the online form.
If at any point you would like to opt-out of receiving communications from us, or would like to change the channels (such as email or post) that we use to contact you, please contact jconway@hotelld.co.uk  alternatively opt out via the links in our marketing emails. You can also write to Mr Jonathan Conway at Hotel Land & Development Ltd, 52 Princess Street, Manchester, M1 6JX.

**Exceptions to disclosure**

We will only disclose data when obliged to disclose personal data by law, or the disclosure is ‘necessary’ for purposes of national security, taxation and criminal investigation, or we have your consent.

We do not share the data we capture from our website with any data processors.

The aim is to provide better protection of an individual’s rights with regards to the collection and use of personal data. Hotel Land & Development Ltd has always been committed to high standards of information security, privacy and transparency.

All the measures taken by Hotel Land & Development Ltd are designed to prevent unauthorised access and unlawful processing of data, prevent accidental loss, damage or destruction of data and preserve data integrity and data subject confidentiality.

Access to our servers is strictly restricted and various hardware and software mechanisms are in place to ensure the safety and security of our servers and the data within. Our servers and those of third parties we utilise are based within the EU and data is not transferred outside of the EU by our systems.

Where we use third party suppliers or partners to process personal data we put a contract in place that sets out our expectations and requirements, especially regarding how they manage and securely transfer the personal information and fully comply with all applicable UK Data Protection.

**You can access your personal information**

You are entitled to view, amend, or delete the personal information that we hold. Email your request to our data protection officer Mr Jonathan Conway at Hotel Land & Development Ltd, 52 Princess Street, Manchester, M1 6JX. Tel: 0161 237 5300 email: jconway@hotelld.co.uk

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